Dear Principal,

As we all navigate these unprecedented times, we at Parentline NI would like to remind you all that our Regional Parents Helpline is in full operation throughout this period.  We can be contacted on freephone 0808 8020 400 to provide advice, support and guidance to parents and carers.

We are opened:

Monday- Thursday 9am-9pm

Friday 9am-5pm

Saturday 9am-1pm

You can also contact us via webchat [www.ci-ni.org.uk](http://www.ci-ni.org.uk) or email parentline@ci-ni.org.uk

We would appreciate if you could share the attached information with parents so they know they can contact us at this time.

We would like to thank you all for your incredible work and dedication to all pupils and students throughout NI.

Please take good care of yourself and your loved ones throughout this time.

Warm Regards,

**Nichola Greene**

Service Manager

ParentLine NI

Children in Northern Ireland

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